

Participant MG4

This is participant MG4 and it is the 3rd May 2019. So can I ask you first of all how were you feeling when you were making up that dose and giving it to the patient?

I was feeling quite confused and unsure of how to give it

And why was it that you were feeling confused and unsure and so on?

The instructions were not very clear, I was confused about the amount of water for injection I should be mixing it with, umm and umm it seemed like all the information was kind of all over the place.

Ok, and how long have you been at work today?

Today since 7.30

7.30 it is about 2.30 now isn't it

Yeah

And then when you were, was there anything distracting you when you were making that dose and giving it?

Umm I suppose just being a bit nervous also because it is a trial yeah so it is not real, it is pretending.

Yeah, ok so you spotted yourself after we finished didn't you that the dose should have been diluted and infused rather than given quickly and undiluted. So I just, could you talk about as you were deciding whether or not to dilute it and how quickly to give it, can you talk me through the steps you followed to make those decisions?

So at first I tried to work out the actual dose I needed 360 milligrams, trying to find the information what I need to dilute it with and umm then I basically got my things ready in the syringe. When I was sure I had the correct amount then I umm then basically I just thought I would go and give it to the patient. Umm because as I was reading it, it didn't really, should have probably looked harder but it didn't spring at me that it should be diluted further, that wasn't very highlighted and yeah

Ok umm so, so you were using the guide but it didn't stand out at you that it needs to be diluted, ok. So thinking about the guide and other things, why do you think that happened?

Umm perhaps part of it was because I was rushing a little bit but part of it was I just, I didn't find that very clear, I was first confused about the dilutant and umm then afterwards yeah I basically didn't think it was very clear to see that I needed to dilute it further.

So you do think it was related to the guide?

Yes definitely

So in the future what could we change to stop that sort of mistake from happening?

So if I can compare it to the other guide I think that was so much clearer, some information was highlighted so, but there was an instruction of how to calculate the volume and that was much clearer. Also it did say quite clearly I think I noticed it, that you need to yeah you need to dilute it further that was right at the start, so I kind of got all the information right at the start rather than reading the whole guide

Ok, fine well thank you very much that is really useful to catch those thoughts.